

FAQ for Trion

1. **Q.** Are there any requirements associated with purchasing the Trion product?

A: Yes, there are training requirements and there are fees, both of which must be met in order to become eligible to purchase Trion products. There are 2 levels of eligibility; 1) Hardware only, 2) Hardware and Enterprise Software.

1.1. If you just want to purchase **hardware only**, the following requirements must be met. After these requirements are met, you are eligible to purchase hardware.

1.1.1. You must take, and pass, Kele's open book **online test**, located on Kele's website. There is no cost associated with taking the test.

1.1.2. A **\$500 administrative fee** must be paid. This is a onetime fee that is used to enter your company into the licensing system for hardware. Pay by ordering model number K-SEC-ADMIN.

1.1.3. One **hardware demo package** must be purchased. You can choose between the following:

1.1.3.1. **K-SEC-DEMO** - This package includes a Trion JACE, 4 card readers, intrusion keypad, remote reader module and various lamps and switches. This package comes fully assembled and mounted on a black demo board. This package is great for setup and bench testing.

1.1.3.2. **K-DEMO** - This package includes the bare essential hardware including a Trion JACE, intrusion keypad and remote reader module. This is the least expensive demo package that meets the requirements. None of the parts are assembled.

1.2. If you want to purchase **both the Hardware and Trion Enterprise Access Software** you must meet the following requirements.

1.2.1. Attend the **K-SEC-TRAINING** class- This is a three day class that you must attend at Kele, in Memphis. You will learn how to configure and use Trion Enterprise Access software. The class cost is \$2000 per person and includes the \$500 administration fee (one administration fee per company).

1.2.2. Purchase the demo package **K-SEC-DEMO** - This package includes a Trion JACE, 4 card readers, intrusion keypad, remote reader module and various lamps and switches. This package comes fully assembled and mounted on a black demo board. This package is great for setup and bench testing. You will use this in the **K-SEC-TRAINING** class and take it home with you when you complete the class.

2. **Q.** Can I install video drivers for the Trion JACE®?

A. That depends on your training and certification. Kele does offer video (DR-S-AXS-AX and DR-AXS-AX-4) and a DVR driver (DR-S-DED-AX and DR-DED-AX-4). In order to purchase this option you would have to have attended a Tridium Niagara AX TCP training course. **This course is not the same as the Trion Enterprise Access course, and is not offered by Kele! (Please contact Tridium if you are interested in the TCP program)** If you have been to an AX TCP class and can provide us with a copy of your certification via email or fax you may purchase the drivers. In a future release, the drivers will be integrated into the appliance and will not require the AX TCP certification class.

3. **Q.** Can I control HVAC equipment with a Trion JACE®?

A. The Trion JACE® is an access control appliance with I/O and pre-installed logic specifically designed for access control and lighting applications. **Kele does not support using the Trion for HVAC applications! (Please contact Tridium if you are interested in programming HVAC applications.)**

3. **Q.** Can I integrate the Trion JACE® into my building automation system?

A. Yes, the Trion JACE® comes with BACnet IP. You have access to all of the points contained in the hardware via BACnet IP.

4. **Q.** Can I use the Trion JACE® in a Lonworks® environment?

A. That depends on your training and certification. Kele does offer a multiprotocol Lonworks® driver and option card that can be purchased separately, model numbers are **MPD-LON** and **K-NPB-LON**. In order to purchase this option you would have to have attended a Tridium Niagara AX TCP training course. **This course is not the same as the Trion Enterprise Access course, and is not offered by Kele! (Please contact Tridium if you are interested in the TCP program)** If you have been to an AX TCP class and can provide us with a copy of your certification via email or fax you may purchase the driver and option card.

5. **Q.** Are there additional features that the Trion JACE® offers?

A. Yes, the Trion JACE® will have an Autophos driver option. An option card will allow the Trion JACE® to seamlessly integrate with Kele's Autophos lighting panel. We have plans to increase the functionality of the Trion appliance using drivers. If you have any specific application needs, please let us know, we would be very interested.